## Weak and strong passwords

When to use them and how to protect them

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## Authentication Assurance Requirement

## Service sensitivity Authentication cost

Higher Sensitivity
Stronger Authentication
$\rightarrow$ Higher Risk

- Authentication assurance should reflect application sensitivity.
- Risk of getting e-Authentication wrong must balance the cost.


## Authentication Assurance Levels

## Example taken from Australian NeAF 2009

| No Assurance | Minimal <br> Assurance | Low <br> Assurance | Moderate <br> Assurance | High <br> Assurance |
| :---: | :---: | :--- | :---: | :---: |
| Level 0 | Level 1 | Level 2 | Level 3 | Level 4 |
| No registration <br> of identity <br> required | Minimal <br> confidence is <br> required in the <br> identity assertion | Low <br> confidence is <br> required in <br> the identity <br> assertion | Moderate <br> confidence is <br> required in the <br> identity <br> assertion | High <br> confidence is <br> required in the <br> identity <br> assertion |

## Authentication Assurance Levels

- AAL-1
- typically used when users self-register, meaning that it is not important to verify that registered identity corresponds to true identity.
- e.g. online free subscription
- AAL-2
- Typically used when the SP wants to verify that registered identity corresponds to true identity
- Consequences associated with false identity are still relatively low, which reduces the level of authentication assurance required.
- e.g. online paid subscription


## Authentication Assurance Levels

- AAL-3
- Typically used when true identity required
- Consequence of false identity is significant, thereby requiring relatively strong authentication assurance.
- e.g. online banking
- AAL-4
- Typically used when true identity required
- Consequences of false identity could be very high, thereby requiring the highest level of authentication assurance.
- e.g. online election


## User Authentication Assurance Factors



## User Authentication Frameworks

| Authentication <br> Framework | User Authentication Assurance Levels |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |

## Password requirements for AAL-1

- NIST (USA): Probability of success of a targeted online password guessing shall not exceed $2^{-10}$ ( 1 in 1024), over the life of the password. There are no min-entropy requirements for Level 1. Passwords must never be transmitted in clear.
- IDABC (EU): Password or PIN token can be chosen by the claimant.
- FANR (NO): Password can be self-chosen password, and can be transmitted in clear over network.
- NeAF (AU): Can be based on memorized password, or or a list of passwords (code book), where both types must have a minimum entropy.


## Password requirements for AAL-2

- NIST (USA): Probability of success of an on-line password guessing attack shall not exceed 2-14 (1 in $16,384)$, over the life of the password. At least 10 bits of min-entropy, never be transmitted in clear.
- IDABC (EU): Randomly generated password, PIN token or password list (but not passwords or PIN tokens chosen by the claimant).
- FANR (NO): Generated static or dynamic passwords (e.g. pre-computed list or unprotected OTP calculator).
- NeAF (AU): Memorized password, or list of passwords (code book), both with minimum entropy. Blocked account after a specific number of successive invalid passwords.


## Password requirements for AAL-3

- NIST (USA): Requires 2-factor authentication, where an OTP device can represent the 1st factor. The OTP output by the device shall have at least 106 possible values. The 2nd factor can be one of:
- Authentication mechanism used to authenticate the claimant to the token, e.g. PIN or biometric.
- The claimant sends the verifier (the hash of) a personal static password meeting the requirements for (E-authentication) Level 1 together with the one-time password. Personal static passwords must not be sent in clear.
In addition, the verifier must be authenticated cryptographically to the claimant, e.g. with TLS.


## Password requirements for AAL-3

- IDABC (EU): Requires 2-factor authentication, where 1st factor can be software or hardware based OTP generator. Static password not acceptable as $2 n d$ factor.
- FANR (NO): Requires 2-factor authentication, where a static password and a list of static passwords (both generated by verifier) can represent one or both factors.
- NeAF (AU): Requires 2-factor authentication, e.g. list of generated passwords (code book) with minimum entropy, combined with authentication code diversification through shared secret.


## Password requirements for AAL-4

- NIST (USA): Requires 2-factor authentication.

Personal static passwords are not acceptable as a factor.

- IDABC (EU): Requires 2-factor authentication.

Personal static passwords are not acceptable as a factor.

- FANR (NO): Requires 2-factor authentication, where the 1st factor must be asymmetric cryptographic hardware. The 2nd factor can be a generated static password or dynamic password (e.g. from protected OTP device).
- NeAF (AU): Requires 2-factor authentication. Personal static passwords are not acceptable as a factor.


## Surveyed password policies

| Service | Len <br> gth | Char. <br> Sets | Chg. fr. <br> months | Assumed <br> AAL |
| :--- | :---: | :---: | :---: | :---: |
| Wikipedia | $\geq 1$ | - | - | AAL-1 |
| NY Times | $5-15$ | - | - | AAL-1 |
| QUT | $\geq 8$ | $=4$ | 2 | AAL-2 |
| Oslo Uni | $\geq 8$ | $\geq 3$ | 11 | AAL-2 |
| eBay | $\geq 6$ | $\geq 2$ | - | AAL-2 |
| CitiBank | $\geq 6$ | $\geq 2$ | 2 | AAL-3 |
| Nordea Bank | $\geq 6$ | - | 12 | AAL-3 |
| Samba Bank | $\geq 8$ | $=3$ | - | AAL-3 |
| SANS Policy | $\geq 15$ | $\geq 3$ | 3 | AAL-2,3 |

## 4 password policies to Rule them all

| AAL | Length | Character <br> Sets | Restric- <br> tions |
| :--- | :---: | :---: | :---: |
| AAL-1 | $\geq 6$ | - | - |
| AAL-2 | $\geq 8$ | $\geq 2$ | No-reuse |
| AAL-3 | $\geq 13$ | $\geq 3$ | No-cache |
| AAL-4 | $\geq 15$ | $=4$ | No-expose |

## Tragedy of the Commons



Common village grazing field


Common brain


## Silo domain model



Legend:

(2) User identifier $\begin{aligned} & \text { managed by IdP \# }\end{aligned}$
\# Authentication
token managed by
IdP \#
$\longrightarrow$ Service logon

-     - Service provision


## Imagine you're a service provider



## Imagine you're a customer

## It's a nightmare



## Local user-centric model



Legend:


Identity domain


User name managed by IdP \#
\# User credential managed by IdP \#
$\longrightarrow$ Service logon

-     - -- Service provision

OffPAD

## Local user-centric: Imagine you're a

 customer
## Nice and simple



## Problem of vulnerable client

- Passwords are typed into client terminal
- Passwords easily get stolen on infected clients



## Avoiding password exposure on client

- OffPAD stores passwords
- Only response is exposed to client terminal



## OffPAD <br> Offline Personal Authentication Device

- Limited communication capabilities
- Controlled software
- Integration in authentication protocols


